



# STARS

MAINTENANCE

Facilities Maintenance and  
Janitorial Services

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## About US



*Stars Maintenance* was established in 2014 by businessman Tony Portillo and is a certified Minority Business Enterprise. Tony and his staff have years of experience and provide high quality, professional janitorial and maintenance services in the Boston metropolitan area. *Stars Maintenance* is fully insured and bonded, and responsibly adheres to all safety and environmental codes for your protection.

## Stars Maintenance Corporation:



- Is environmentally conscious
- Provides 24/7 facility maintenance and janitorial services to businesses ranging from small offices to corporate buildings
- Provides facility management services
- Restores, removes, and installs hardwood flooring
- Restores and revitalizes ceramic tile
- Restores and refinishes architectural metals
- Restores and revitalizes natural stone
- Offers competitive pricing



Don't settle for the rest; choose the best - **Stars Maintenance**

## Our Values

- Relationships
- Professionalism
  - Respect
  - Quality
  - Reliability
- Our Employees
- Industry Leaders

## Our Vision

- To provide outstanding professional services to each and every customer.
- To be recognized as the standard by which our competitors are measured.
  - To Promote diversity in the workplace
  - To be innovative leaders in our industry.
- To promote a clean, safe, and sustainable environment.
  - To build and maintain professional relationships with businesses and business owners.

## Our Mission

It is the mission of Stars Maintenance to provide high quality, professional facility management, maintenance, and janitorial services to businesses and business owners throughout the Boston metropolitan area.

## Services

Stars Maintenance is your best choice for providing all-in-one service for daily or one-time-only business needs. Contact us to find out how we can provide the following:



## Stone Refinishing, Restoration, and Maintenance

Granite, marble, travertine, and limestone are elements often used to represent success and power. Stone is an investment that must be properly protected and maintained. Trust Stars Maintenance to evaluate your needs and provide the best solution. We can restore stone by cleaning, grinding, and polishing, and protect it from stain and graffiti by applying impregnating sealers.



## Ceramic tile Flooring and Grout Cleaning/Restoration

Ceramic tile flooring is more popular than ever. It's beautiful until the grout becomes dirty and unsightly and the tiles lose their sparkle. As an industry leader, Stars Maintenance employs a team of grout restoration experts who remove and replace the old grout, and apply a sealer to waterproof it and keep it cleaner longer. Let us bring new life to your old ceramic tile floor with a professional cleaning and polish.

## Janitorial and General Facility Maintenance

Including daily trash removal, dusting, and vacuuming; setting up before and cleaning up after events and functions; providing servers for events and functions; delivering mail; moving furniture; and any other janitorial or maintenance task you need.





Before



After

### Concrete Rehab

Rehabilitating concrete is easier today than ever. Stars Maintenance uses a dust-free, water-free system to smooth concrete surfaces and prepare them for polishing. In addition, we use densifiers to increase wear resistance and surface strength, as well as produce a higher shine. Our methods result in reduced cleaning expenses and less maintenance.

### Metal Refinishing, Restoration and Maintenance

Brass, bronze, copper, stainless steel, aluminum, chrome, and steel are metals commonly found on and in commercial buildings. Stars Maintenance's skilled technicians use proven methods to restore architectural metals to their original luster and provide routine maintenance to ensure that decorative metals - **stay that way.**

### Painting Services

From restaurants to office buildings to retail shopping centers, interior and exterior, Stars Maintenance has proudly done it all.



Before

After



## Power/Pressure Washing

Let Stars Maintenance pressure wash the first thing your customers and clients see: the outside of your building. We'll power wash the mold and mildew off sidewalks, loading docks, dumpster areas, parking garages, and driveways. Even patios and pool areas!



## Snow Removal

Stars Maintenance promptly clears walkways, sidewalks, steps, and porches – all locations that can cause slips and falls to your customers and clients.



## Flooring: Replace or Revitalize?

When it comes to flooring, there are many options. At Stars Maintenance, we'll work with you to determine whether or not you should replace your existing floor covering or revitalize it. Whatever your decision, leave it to Star Service Corporation to provide you with the best end result.

## Hardwood

There's nothing like the look and feel of hardwood. Contact Stars Maintenance before you decide to install it or rip it out. We'll work with you toward the best solution for your particular needs.

We use the best state-of-the-art equipment to prep your floors prior to restoring and refinishing. We fix the imperfections, splits, and cracks that have occurred over time. We provide a three-coat system of high-traffic finishes that are the best on the market. Our methods can double the life of your hardwood floor.



## Flooring Installation and Care

Whether a single room or a 30,000 square foot space, Star Service Corporation provides expert care and treatment of flooring, new and old. Contact us before you make a permanent decision about your flooring. As one of the most trusted and respected floor covering companies in Massachusetts, Stars Maintenance will advise you as to whether or not you should remove and replace, or refinish and restore your existing flooring. If you choose to replace, we'll work with you to make the best decision of laminate, vinyl, hardwood, or carpeting.

## Carpet Installation and Cleaning

Carpeting, like any other flooring, says a lot about your personality. Star Service Corporation will work with you to determine what style of carpeting best fits you and your needs, and install it to your satisfaction. If new carpeting isn't in the budget, we offer several carpet cleaning methods with varied dry times. For quick dry and immediate use, choose encapsulation. If dry time isn't an issue, choose full hot water or steam extraction. Star Service Corporation also offers carpet-protecting applicants to keep your carpet cleaner longer.



# Eco Friendly

## Quality Control

At Stars Maintenance, we pride ourselves on achieving and providing an outstanding level of service. We know that providing and maintaining that level of service is an important key to success. In order to do so, we develop personal relationships with our clients and their teams, and encourage honest communication. We monitor our employees by requiring our supervisors to conduct weekly inspections and our operations managers to conduct monthly inspections of each of our employees doing their job. Unannounced auditors routinely visit our clients. We conduct surveys tailored to our clients' facility needs.

**We also provide 24-hour emergency service to our customers in case of flood, fire, and other emergency situations.**

**All of this, plus eco-friendly!**

At Stars Maintenance we envision a clean, safe, and sustainable environment. We do our part by employing eco-friendly methods in all of our services. Show your current and future customers and clients that you care about their environment – ask us how you can “go green.”



*Whether you have one building or multiple locations,  
we look forward to providing daily and routine  
maintenance for all your facility needs.*

*Contact us today at 617-567-0000  
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